



ARENA PROTOCOLS

These protocols are being put in place to maximize the health and safety of everyone at the facility and minimize the risk of spread of COVID-19. Everyone's cooperation and compliance is appreciated.

Proof of Vaccination:

- As of January 4, 2022, the enhanced vaccine certificate with QR code will be the **only** accepted proof of vaccination for all aged 12+. To download your enhanced vaccine certificate with QR codes please visit the [provincial vaccine portal](#). For children born in 2010 who are participating in activities that require proof of vaccinations, they will be required to provide proof of vaccination 12 weeks after their 12th birthday.
- Government issued ID is also required. Examples of proof of identification are a birth certificate, citizenship card, driver's license, Government-issued identification card such as health card, Indian Status Card/Indigenous Member Card, Passport and permanent resident card. Student cards will not be accepted.
- Those ages 12-17 may present a photocopy or screenshot of their ID. Those aged 18+ **MUST** present their original Government issued ID. **Photocopies or screenshots will not be accepted for those 18+.**
- The City of Brantford will no longer accept physician notes; patrons must use the QR code system instead.
- Currently, having been double vaccinated is acceptable. The booster shot is not required to be shown at this time. If you do not have green photo health card, or obtained your vaccinations outside of Ontario please use this [provincial tool](#) to assist you further.

Entry Process:

- Upon entry, all arena visitors will be required to verbally confirm they answer 'no' to the COVID-19 patron screening questions. Proof of vaccination and ID will then be verified for all aged 12 and older.
- **Wayne Gretzky Sports Centre – Ice times before 4:30pm Mon-Fri, players/coaches/spectators can enter through the front INFO desk doors. After 4:30pm and all day Sat & Sun all must enter through the West End doors (near rink 2 & 3).**
- Civic Centre & Lions Park – Players/coaching/spectators can enter through the front doors of the Civic Centre & Lions Park Arenas
- Players/coaching staff and can arrive 30 minutes prior to your rental and must exit 30 minutes following the end of your ice time.
- Dressing rooms remain available 30 minutes prior to your ice time and need to be vacated within 30 minutes following the end of your ice time. Dressing rooms are open with masks and 2m/6ft physical distancing required. Showers are available.
- Every person in the arena is required to wear a mask or face covering that covers their mouth, nose and chin, with limited exemptions. Exemptions include children under 2 and those who cannot wear a mask for a medical reason.
- Permit holders shall comply with all public health and safety guidelines, municipal, provincial and federal regulations with respect to limiting the transmission of COVID-19.
- Physical distancing of 2m/6ft must be maintained at all times from others not living in the same household, with the exception of those engaged in organized sports.
- Lookout Lounge restaurant at the Wayne Gretzky Sports Centre will be limited to 50% capacity and must close by 11:00 p.m. Alcoholic beverages will not be served after 10:00 p.m.
- External food/drink is permitted. Every indoor spectator must remain seated while consuming food or drink.

**Ice Rental Guidelines:**

- **Face masks/coverings must be worn at all times throughout the facility— the with the exception of while users are on the ice (helmet on/face mask or covering off; helmet off/face mask or covering on);**
- Organized sports leagues must provide a safety plan for review/approval by City staff to ensure it meets Provincial requirements.
- The rental permit holder will be identified as the contact for the Brant County Health Unit
- The rental permit holder will be responsible for sharing these protocols with those who will be participating in the ice rental including members of visiting teams and game officials.
- The rental permit holder (or his/her designate) will monitor the spectator seating area to ensure that all COVID-19 protocols are followed (such as: wearing face masks/coverings; social distancing; seated while consuming food/drinks).

Designated Seating (Stands) and Common Areas:

- Face masks/coverings must be worn at all times while seated in the Stands or other designated seating areas.
- Eating/drinking is permitted at this time. You must remain seated while eating/drinking.
- Capacity limits in all City facilities will be limited to 50%.
- No dryland training will be permitted in common areas of the facility.

These protocols will be reviewed regularly and updated as needed.

Feb 7, 2022